

## Exam Information

# Alvaria™ Motivate Certified Professional

## Product Supported

This exam supports use of the Alvaria Motivate system. As such, it covers various roles (Player, Supervisor & Manager) and interfaces to achieve foundational knowledge in operating an Alvaria Motivate system from both a managerial and user administrator perspective. It is highly recommended that you review all available Alvaria Motivate guides, training, and reference documents prior to starting this exam.

<b>Type of Exam</b>	Multiple choice, matching, true/false
<b>Certification Level</b>	Professional level
<b>Length</b>	100 questions
<b>Passing Score</b>	75% correct
<b>Exam Language</b>	English only
<b>Timing</b>	Up to 4 hours to complete the exam
<b>Exam Location</b>	Kryterion online or exam testing center worldwide  There are two ways to take an exam: online or at any of the Kryterion test centers worldwide. <b>Important:</b> If you are taking an online exam, please be sure to read the following information at <a href="https://kryterion.force.com/support/s/contactsupport">https://kryterion.force.com/support/s/contactsupport</a> .
<b>Exam Price</b>	<ul style="list-style-type: none"><li>• \$180 at a Kryterion testing center</li><li>• \$105 online proctoring</li></ul>
<b>Exam Registration</b>	Exam candidates can go directly to Kryterion to register for the exam via <a href="https://webassessor.com/alvaria">https://webassessor.com/alvaria</a> . Once on the site, you will be asked to log-in or create a profile for a New User. You will then search for your exam and select the location, date, and time for the exam. You will pay for the exam through this website unless you have been given an exam voucher. In the case of an exam voucher, please place the code in the <i>Promotion Code</i> field.
<b>Exam Reschedule</b>	If you need to reschedule the exam, you will need to contact Kryterion directly. Any reschedules will need to be completed more than 72 hours before the scheduled date and time in your region. If you reschedule within 72 hours of the scheduled date, you will be assessed for a cancellation or reschedule fee up to the amount of the exam.
<b>Exam Cancellation</b>	If you need to cancel the exam, you will need to contact Kryterion directly. Any cancellations will need to be completed more than 72 hours before the scheduled

	date and time in your region. If you cancel within 72 hours of the scheduled date, you will be assessed for a cancellation fee equal to the amount of the exam.
<b>Target Audience</b>	The Alvaria Motivate Certified Professional certification primarily targets Supervisors and Managers of Motivate systems. The scope of this exam confirms an in-depth understanding of Dashboards, Leaderboards, Competitions, Games, Reports, User Management and Configuration.
<b>Eligibility</b>	The Alvaria Professional Certification program is available and open to any Alvaria customer or employee. Passing an exam is only part of the process. The Alvaria Education Services team will also need to verify your participation and attendance in the certification curriculum and verify you are eligible for an Alvaria Expert Certification. Please contact us for any questions regarding your eligibility.
<b>Preparing for the Exam</b>	Alvaria highly recommends that candidates seeking certification follow the certification tracks. The track along with work experience for 6-12 months will increase your chances for passing the exams.
<b>Track Courses</b>	<p>Required</p> <ul style="list-style-type: none"> <li>• Motivate Introduction 40 mins</li> <li>• Motivate Players 20 mins</li> <li>• Motivate Supervisor 35 mins</li> <li>• Motivate Manager 1hr 25 mins</li> <li>• **Motivate: Player Essentials 4hr</li> <li>• **Motivate: Supervisor Essentials 4hr</li> <li>• **Motivate: Manager Essentials 8hr</li> </ul> <p><b>Please note:</b> Class Timings/classes listed above are subject to change. Check the Alvaria Learning Management system for the most up to date information listed in the corresponding Learning Path.</p> <p>** In Development</p>