

# Alvaria Automate™ Unattended

Put an end to monotonous operations and focus on tasks that are more valuable to your organization with Alvaria Automate Unattended Robotic Process Automation (RPA) software solution. Functioning as a robot behind the scenes that streamlines workflows, Alvaria Automate Unattended can perform defined actions quicker and on a more consistent schedule without human intervention — making it easier for your organization to become more profitable, flexible and responsive.

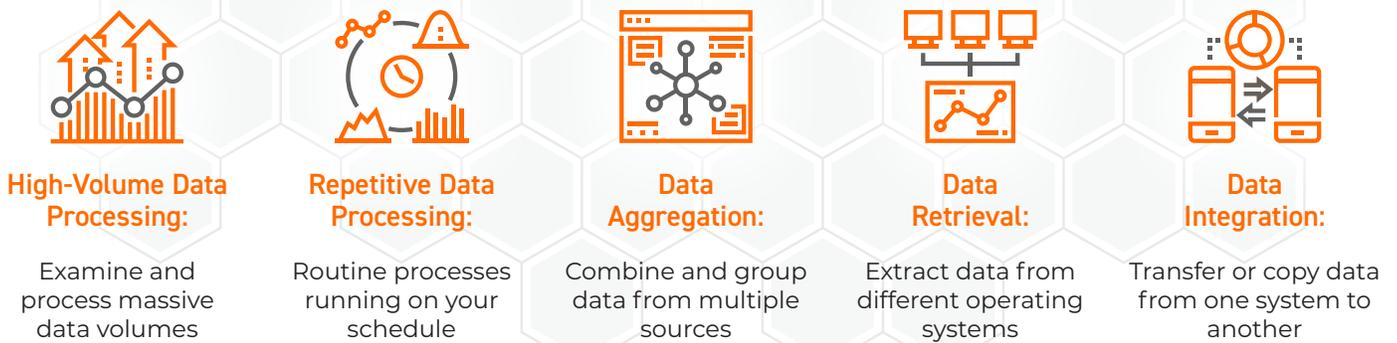
## Unattended RPA by Industry

RPA brings many benefits to organizations of all sizes across many industries and sectors, such as:



## Automated Workflows

Automate business operations without the need for human intervention, such as:



## ALL-INCLUSIVE AUTOMATION

### Combining Unattended RPA, CX & Workforce

Coupling Alvaria Automate™ Unattended with the Alvaria CX Suite™ and/or Alvaria Workforce™, organizations have the ability to automate repetitive, admin-driven tasks to free employees to focus on more valuable business operations.

#### Alvaria Automate Unattended & Alvaria CX Suite:

Working in tandem, these two solutions place customer experience at the forefront of operations. By automating and handling common, everyday tasks such as opening cases, recording updates (like customer contact information), checking the status of a credit card application or customer order and many others, contact centers are empowered to deliver top-tier service in a consistent and timely manner.

#### Alvaria Automate Unattended & Alvaria Workforce:

Supporting the needs of your Workforce team isn't easy. With the ability to free up time to focus on more important tasks, Alvaria Automate Unattended can help this team with everyday tasks like processing, formatting, scheduling, importing and/or exporting data such as employee information, schedules, performance, adherence and time-off balances.



# ALVARIA AUTOMATE™ UNATTENDED BUSINESS BENEFITS

## Increased Productivity

IT teams spend 30% of their time on basic, low-level tasks. Free up time by allowing bots to perform these repetitive but necessary jobs like copying/pasting information between systems—allowing humans to focus on work that is more important to the organization.<sup>1</sup>

## Improved Efficiency

85% of RPA users report benefits such as accuracy and timeliness. Consider adding automated workflows to departments where staff must frequently transpose data to and from different portals—speeding up processing times and reducing costly errors.<sup>2</sup>

## Reliable Consistency

More than 90% of organizations say they've experienced improvements in quality and accuracy after implementing RPA. Rid your organization of real and unplanned cost with Alvaria Automate Unattended—bringing error-free data accuracy.<sup>2</sup>

## Data Security

It's estimated that 95% of cybersecurity breaches are caused by human error. Allow Alvaria Automate Unattended to contribute to greater confidence in security through SFTP file transfer, all while managing and monitoring federal compliance such as PCI DSS, SOC2 Type 2 and more.<sup>3</sup>

## Reduced Total Cost of Ownership

More than 69% of organizations believe RPA is the key driver for digital transformation. With options to deploy on-premises, in a hosted-setting, or on the cloud, contact centers can deliver future innovations based on individual contact center needs.<sup>4</sup>

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References: ComputerWeekly<sup>1</sup>, Deloitte Global RPA Survey<sup>2</sup>, World Economic Forum<sup>3</sup>, Wall Street Journal<sup>4</sup>

## About Alvaria™

Alvaria is the world leader in enterprise-scale customer experience (CX) and workforce engagement management (WEM) solutions. Our name is derived from Latin for "hives" – nature's perfect form for millions of years – bringing you solutions that are scalable, resilient and secure, with efficiency, speed and pinpoint accuracy. ALVARIA. Reshaping Customer Experience™. For more information, please visit [www.alvaria.com](http://www.alvaria.com).

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